

URBAN SHEDS

WARRANTY DETAILS & MAINTENANCE GUIDE

2026 Edition

The short version. Two warranties come with every Urban Shed.

Your craftsman's business backs the workmanship for the first year. If something wasn't built right, the person who built it comes back and makes it right.

Urban Sheds backs the structure for 30 years. The frame, the floor system, the roof structure — repaired by a certified craftsman at no cost to you for covered claims.

Keep it maintained and it's covered. The maintenance is about an hour a year — the checklist is in this document, and it's short on purpose.

You make one call: your craftsman. And if your craftsman has ever left the network — mid-build or in year 20 — Urban Sheds connects you with another certified craftsman. Your coverage never depends on one business staying open.

Who's who in this warranty

- **“You”** — the original purchaser, for the shed at the address on your contract.
- **“Your craftsman”** — the independently owned craftsman business, licensed and certified by Urban Sheds, that built your shed. Their name is on your contract and your warranty certificate.
- **“Urban Sheds”** — the design and standards company that licenses certified craftsmen and funds the 30-Year Limited Structural Warranty.
- **“Certified craftsman”** — any builder business currently licensed and certified in the Urban Sheds network.

1-Year Workmanship Warranty

Issued by your craftsman's business. Runs for one year from the date of completion.

What it covers

- Assembly and framing errors — misaligned framing, improperly installed fasteners, floors uneven due to builder error.
- Installation of doors, windows, roofing, and other components.
- Finishes your craftsman applied — paint, stain, or sealant application defects.

What it doesn't cover

- Normal wear and minor cosmetic changes over time.
- Defects in the materials themselves — those are covered by the manufacturers (for example, LP® SmartSide® siding carries the manufacturer's 5/50-year prorated warranty; architectural shingles carry the shingle manufacturer's warranty). Your craftsman will point you to the right one and help with the claim.
- Changes you requested that deviate from the Urban Sheds design specifications.
- Environmental damage, site conditions, neglect, or misuse (see the structural exclusions below — the same ones apply).

The fix

For covered claims, your craftsman repairs, reinstalls, or replaces the affected work. **Labor and materials are covered.**

30-Year Limited Structural Warranty

Issued and funded by Urban Sheds. Runs for 30 years from the date of completion. Serviced by your craftsman — or by another certified craftsman if yours has left the network.

What it covers

The structural skeleton of your shed staying structurally sound — free from structural failure caused by defects in materials or workmanship, under normal use with the required maintenance:

- **Foundation support beams** — the primary support members under the shed.
- **Floor joists and floor framing** — including the pressure-treated floor system.
- **Wall framing** — studs, plates (including double top plates), and door/window headers.
- **Roof structure** — rafters and roof sheathing.
- **Structural fasteners and connectors** — the screws, nails, and metal connectors holding the structure together.

What it doesn't cover — plainly

- **Weathering and cosmetics.** Fading and surface aging are normal. Siding, trim, and shingles as materials belong to their manufacturers' warranties; their installation was covered by the 1-year workmanship warranty.
- **Catastrophes.** Hurricanes, tornadoes, floods, earthquakes, fire, falling trees. That's what homeowner's insurance is for — most policies treat the shed as an “other structure.”
- **Damage that grew out of skipped maintenance.** Specifically: soil or mulch piled against the siding, blocked drainage or standing water at the base, pest infestations left untreated, or vents kept blocked. The annual checklist below prevents all of these.
- **Structural modifications or repairs by anyone who isn't a certified craftsman.** Additions and repairs to the structure must be done by the network to stay covered.
- **Overloading and misuse.** Loads beyond the design's rated capacity, or uses the shed wasn't designed for (for example, as a dwelling).
- **Movement of a base your craftsman didn't install.** If you provided your own site prep or base, settling or movement of that base — and damage it causes — isn't covered. Base options installed by your craftsman are covered per your contract.

The fix

For covered claims, Urban Sheds will, at its option: (1) have a certified craftsman repair the affected component; (2) have it replaced with materials of equal or better quality; or (3) refund the prorated value of the affected component based on the remaining warranty term. **For covered repairs, labor and materials are included — a covered structural claim costs you nothing.**

Conditions

- The shed was built by a certified craftsman on a properly prepared site, to Urban Sheds specifications.
- You've kept up the annual maintenance (see the checklist — about an hour a year).
- Report issues as soon as reasonably possible after discovery — ideally within 30 days — with photos and your completion date.
- Urban Sheds or a certified craftsman may inspect the shed, at a time that works for you, before a claim is approved.

The continuity promise

If your craftsman retires, sells the business, or leaves the network — **mid-build or in year 20** — Urban Sheds picks it up and connects you with another certified craftsman to finish the work or service your warranty. Your coverage is funded by Urban Sheds and serviceable by the whole network. It never depends on any one business staying open.

How to file a claim

Step 1 — call your craftsman. Their contact is on your warranty certificate and contract. Describe the issue and send photos. Your craftsman responds within 5 business days and, if needed, inspects at a time you agree on.

Step 2 — the fix gets scheduled. For covered claims you'll get the repair plan and a date. You deal with your craftsman the whole way; Urban Sheds handles its part behind the scenes.

Backup — if you can't reach your craftsman within 10 business days, or they've left the network: contact Urban Sheds at warranty@urban-sheds.com. We respond within 5 business days and connect you with a certified craftsman.

Keeping it covered: about an hour a year

Do this once a year — spring is easiest — and your maintenance obligations are met. We wrote this list to be doable in about an hour because we mean for you to actually do it.

- **Clear the roof and base (15 min).** Sweep leaves and debris off the roof and away from the base of the shed.
- **Check drainage (10 min).** Water should run away from the shed — no pooling at the base. Keep soil and mulch at least 4 inches below the siding.
- **Walk the walls (20 min).** Touch up caulk and paint or stain where it's worn, following the siding manufacturer's guidelines. Your craftsman can tell you the recoat interval for your finish.
- **Look for pests (10 min).** Sawdust piles, mud tubes, chew marks — if you see signs, treat promptly (any pest service is fine).
- **Check the vents (5 min).** Keep them clear so air moves and moisture doesn't build up.

No receipts or logs are required for routine care. If you repaint or treat for pests, a quick photo or note helps claims go faster. **The only way maintenance voids coverage is skipping it long enough for damage to take hold.**

Transferability — the warranty goes with the shed

Selling the house? The warranty stays with the shed. This warranty may be transferred once to a subsequent owner of the property at the same installation address. Submit the transfer form to Urban Sheds within 60 days of the property sale, and the remaining warranty term conveys to the new owner — same coverage, same one call to a certified craftsman. A transferable 30-year structural warranty is something no factory kit or one-off build can offer; tell your listing agent.

Limitations

The remedies above are the exclusive remedies under these warranties. Urban Sheds and your craftsman are not responsible for indirect, incidental, or consequential damages, including property damage, loss of use, or additional construction costs, to the extent permitted by law. Some states do not

allow limitations on incidental or consequential damages, so these limitations may not apply to you. This warranty gives you specific legal rights; you may also have other rights that vary by state. Nothing here affects your statutory rights.

Contact

Urban Sheds

Warranty claims: your craftsman first (contact on your certificate). Backup: warranty@urban-sheds.com

Web: www.urban-sheds.com

Your craftsman backs the workmanship. Urban Sheds backs the structure for 30 years. Either way, you call the person who built it.