# WARRANTY CERTIFICATE

At Urban Sheds, we stand behind our craftsmanship and quality. Every shed comes with a **30-Year Structural Warranty**, covering main structural components like foundation beams, floor joists, wall framing, and roof structure, ensuring long-lasting durability. Additionally, our **1-Year Workmanship Warranty** covers any craftsmanship-related issues, giving you peace of mind from the moment your shed is built.

Date:

2025



JEREMY HORNING

# **Urban Sheds Warranty Details**

Urban Sheds is committed to delivering high-quality, custom-built sheds designed to meet your needs. This document outlines the terms, coverage, and exclusions of our 30-Year Structural Warranty and 1-Year Workmanship Warranty. Please review carefully to understand your warranty rights and responsibilities.

### **30-Year Structural Warranty**

#### Coverage

The 30-Year Structural Warranty applies to the main structural components of your Urban Shed, ensuring they remain free from defects in materials and workmanship under normal use and maintenance. Covered components include:

- **Foundation Beams**: Primary support beams forming the shed's foundation.
- Floor Joists: Structural members supporting the floor system, including pressure-treated lumber.
- Wall Framing: Vertical and horizontal framing members forming the shed's walls.
- Roof Structure: Rafters, trusses, and sheathing supporting the roof system.
- Fasteners and Connectors: Structural screws, nails, and metal connectors used in assembly.

This warranty guarantees that these components will maintain structural integrity for 30 years from the date of completion, subject to the conditions below.

#### **Exclusions**

The 30-Year Structural Warranty does not cover:

- Normal Wear and Tear: Fading, weathering, or minor surface changes due to natural aging.
- **Environmental Damage**: Damage from extreme weather (e.g., hurricanes, tornadoes, floods), earthquakes, or other natural disasters.
- Improper Maintenance: Failure to maintain the shed, such as neglecting to clear debris, manage drainage, or address pest infestations.
- **Unauthorized Modifications**: Structural changes, additions, or repairs made by anyone other than Urban Sheds or its authorized representatives.
- **Misuse or Abuse**: Damage from improper use, overloading, or activities not consistent with the shed's intended purpose (e.g., using as a primary residence).
- **Non-Structural Components**: Items such as siding, trim, roofing materials (e.g., shingles), doors, windows, or cosmetic finishes, unless covered under the 1-Year Workmanship Warranty.
- **Site-Related Issues**: Damage due to ground settling, poor site preparation, or inadequate foundation not provided by Urban Sheds.
- **Pest Damage**: Damage from termites, rodents, or other pests, even to pressure-treated lumber, if not properly maintained.

#### Conditions

- The shed must be installed by an Urban Sheds authorized builder on a properly prepared site.
- The warranty is non-transferable and applies only to the original purchaser.
- Claims must be submitted in writing with proof of purchase and photos of the issue within 30 days of discovery.
- Urban Sheds reserves the right to inspect the shed before approving claims.

#### Remedy

If a defect is covered, Urban Sheds will, at its discretion:

- Repair the defective component.
- Replace the defective component with materials of equal or better quality.
- Refund the prorated value of the affected component, based on the remaining warranty period. Transportation, labor, or other incidental costs are not covered unless specified.

## 1-Year Workmanship Warranty

#### Coverage

The 1-Year Workmanship Warranty covers defects in craftsmanship related to the construction and assembly of your Urban Shed for one year from the date of completion. This includes:

- **Assembly Errors**: Issues like misaligned framing, improperly installed fasteners, or uneven flooring due to builder error.
- **Component Installation**: Faulty installation of doors, windows, roofing materials, or other non-structural components.
- **Finishes**: Defects in the application of paints, stains, or sealants applied by Urban Sheds.

#### **Exclusions**

The 1-Year Workmanship Warranty does not cover:

- Normal Wear and Tear: Minor cosmetic imperfections that develop over time.
- **Material Defects**: Issues with materials (e.g., siding or roofing) covered under separate manufacturer warranties, such as LP SmartSide's 50-year warranty.
- **Customer-Requested Changes**: Issues arising from modifications or design changes requested during construction.
- Environmental or Site-Related Damage: As listed under the 30-Year Structural Warranty exclusions.
- Neglect or Misuse: Damage from failure to maintain or improper use of the shed.

#### Conditions

- Claims must be reported in writing with photos and proof of purchase within one year of completion.
- Urban Sheds reserves the right to inspect the shed to verify the claim.
- The warranty is non-transferable and applies only to the original purchaser.

#### Remedy

For valid claims, Urban Sheds will, at its discretion:

- Repair the defective workmanship.
- Reinstall or replace affected components.
- Refund the prorated value of the affected work, based on the remaining warranty period.
  Labor and materials for repairs are covered; incidental costs are not.

# How to File a Warranty Claim

To initiate a claim:

- 1. Contact Urban Sheds at info@urban-sheds.com within 30 days of discovering the issue.
- 2. Provide your name, proof of purchase, shed completion date, and a detailed description of the issue.

- 3. Include clear photos or videos documenting the problem.
- 4. Allow Urban Sheds to inspect the shed, if required, at a mutually agreed time.

Urban Sheds will respond within 14 business days to confirm receipt and outline next steps. Repairs or replacements will be scheduled promptly upon claim approval.

# **Maintenance Responsibilities**

To keep your warranties valid, maintain your shed as follows:

- Regular Cleaning: Remove debris, leaves, or dirt from the roof and base annually.
- Drainage: Ensure proper water runoff around the shed to prevent pooling.
- **Pest Control**: Inspect for signs of pests and address promptly.
- Finishes: Reapply paint, stain, or sealant as needed per manufacturer guidelines.
- Ventilation: Ensure vents remain clear to prevent moisture buildup.

Failure to perform reasonable maintenance may void your warranties.

# **Limitations of Liability**

Urban Sheds' liability is limited to the remedies outlined above. We are not responsible for indirect, incidental, or consequential damages, including but not limited to property damage, loss of use, or additional construction costs. This warranty does not affect your statutory rights.

#### **Contact Information**

For questions or claims:

**Urban Sheds** 

Email: info@urban-sheds.com

Website: www.urban-sheds.com

Thank you for choosing Urban Sheds. We're proud to build sheds that enhance your space and stand the test of time.